

GUEST BILL OF RIGHTS



**As a recipient of food from an
Emergency Food Program, you:**

1. Are entitled to receive food free of charge;
2. Are not required to give donations, pay, work or participate in religious services in order to receive food;
3. Are to be treated with dignity and respect at all times;
4. Are to be provided with clear policies and procedures for receiving food;
5. Are free to refuse any food items that do not meet your dietary or religious standards;
6. Are to receive food that meets the local, state, and federal standards for food safety;
7. Are not to be turned away on your first visit because of lack of identification, referral or documentation of need. Documentation may be required to verify other members of your household; and
8. Are not required to provide your Social Security Number to receive food.

**To find other feeding programs in your neighborhood, call the
NYC Food & Hunger Hotline at (866) 888-8777.
If you have any questions or concerns, please call 311.**